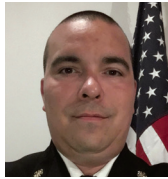


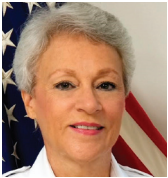
VOLUNTEER DIVISION CHIEFS

MONTGOMERY DIVISION



Max Nowinsky
21 Years of Service

SKIDAWAY DIVISION



Carey Ruppert
6 Years of Service

SOUTHSIDE DIVISION



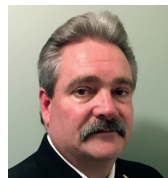
Jonathan McCrary
18 Years of Service

SEVENTH DISTRICT DIVISION



Eric Phillips
26 Years of Service

ISLANDS DIVISION



Keith Hardin
36 Years of Service

IMPORTANT INFORMATION

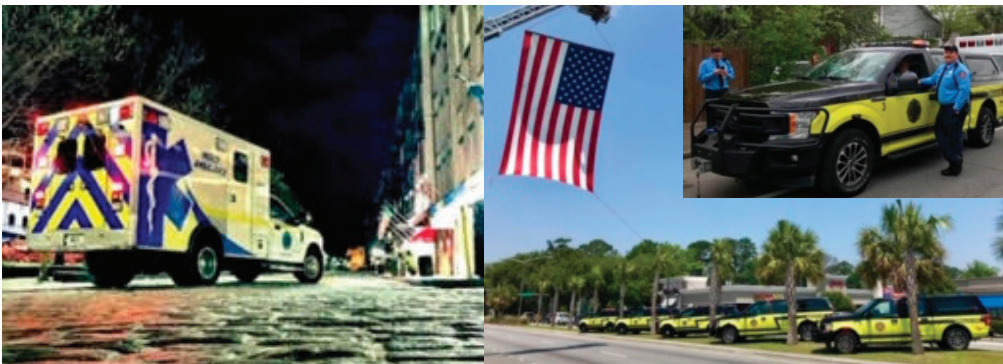
CEO REPORT

continued from front

Because fire services are also capital intensive and administratively intensive larger fire departments will...be more efficient and more capable (e.g., able to handle more complex hazards) than is the case for smaller fire departments.” The study concluded, “the residents of the Chatham ... study area are receiving a relatively high level of service at a budget cost...the cost basis per station for the SSFD (Chatham) operations was substantially less than” (a local municipal fire department), “but also less on a per capita basis than other comparison communities.”

As shareholders, you can help our mission and these efficiencies to continue by renewing your subscription on time; make sure your neighbors have fire protection; become a volunteer and download the PulsePoint CPR App.

The extremely positive findings of the independently-funded, University of Georgia (UGA) study, confirmed what I knew all along. Chatham Emergency Services has 450 dedicated, local professionals and volunteers who are well-trained and provide extraordinary services at a very reasonable cost. We thank you for your support and look forward to providing and enhancing services in the most fiscally responsible manner possible for your benefit.



A LOOK INSIDE CES

BLOOD PRESSURE CHECKS

Blood pressure checks are taken at all Chatham EMS Stations between the hours of 9:00 am and 5:00 pm Monday through Friday (if Firefighter is available).

CHANGE YOUR BATTERIES

When you set your clocks back November 3rd, remember to also change the batteries in your smoke alarm.

HOME FIRE SAFETY INSPECTIONS

To schedule a home inspection, please call at (912) 354-1011 during normal business hours. Please be prepared to give us your home address, home/cell phone, and what times are best for you.

CAREERS

Chatham Emergency Services is currently accepting applications for Firefighter/EMT/Paramedic/Dispatcher/Mechanic/Fire Watch positions. You may drop by our Headquarters

to pick up an application or download from our website. **Learn more about career opportunities at www.chathames.org**

DID YOU KNOW?

Chatham Fire Department is a non-profit public service organization. Every dollar of your subscription money goes for the provision of fire protection and rescue services.

SUBSCRIPTION INFORMATION
YOUR SUBSCRIPTION IS NON-REFUNDABLE AND NON-TRANSFERABLE. Our present insurance classification (class 2/2x) is the best of any combination fire department in the Southeastern United States.

ADDITIONAL QUESTIONS?

If you have additional questions regarding our services, programs, and subscriptions, please check our website at www.chathames.org.

CHATHAM EMERGENCY SERVICES

1399 Dean Forest Rd.
Savannah, GA 31405
(912) 354-1011
contact@chathames.org
www.chathames.org

FOR EMERGENCIES:

Always Call 9-1-1, or our dispatch directly at (912) 355-6688.



CHATHAM EMERGENCY SERVICES

Fall 2019 • "Your Subscriber Fire Service" Tell Your Neighbor

ANNUAL NEWSLETTER

CHATHAM FIRE DELIVERS HIGH LEVELS OF SERVICE AT HALF THE COST!

- Chuck Kearns, CEO



Unincorporated Chatham County is a unique environment with some amazing financial benefits. One of those financial benefits is that citizens have access to a top 5% rated fire department at half the

usual cost! This financial savings is realized through our very unique non-for-profit, membership driven organization in a public-private partnership with Chatham County. Chatham Fire Service is not included in the County's Special Services District (SSD) Tax. Therefore, you do not pay for fire services in your taxes. Instead, property-owners have a direct contract and get an annual bill from Chatham Fire, formerly known as Southside Fire Department. Your membership makes you an owner in your fire department and we all have a vested interest in its peak performance, financial health, and future.

Refusing to subscribe likely violates your mortgage loan agreement and increases your property insurance premiums. As a community owned, not-for-profit with paid and volunteer professionals, we are all in this together. Each membership provides funding for critical emergency services in our community.

Chatham Fire will always initially respond to any call for an emergency. Non-subscribers who have a fire will get a response and we will extinguish the fire. We then bill

for services using the FEMA disaster rate scale. That bill can be as high as \$10,000 - \$20,000. If services remain unpaid, we are forced to place a lien as allowed under Georgia Law. Not only is subscribing the right thing to do, it is also financially prudent.

An independently-funded, University of Georgia (UGA) incorporation feasibility study, was conducted late last year. The UGA Carl Vincent Institute (CVI) of Government also studied Chatham's Fire Service. We were thrilled with the extremely positive results of that study!

The CVI Study included four and a half pages of very positive findings regarding the existing fire protection provided by Chatham Emergency Services. It pointed out that "Traditionally fire services have been tax supported." It said "Current government revenues...do not support fire services..."

The study went on to say, "The Southside (Chatham) Fire Department is rated as a..." [excellent Insurance Services Office (ISO)] 2/2x." This means that Chatham Fire ranks in the top 5-7% of all fire departments nationwide in comprehensive capabilities. It also means home and business owners pay lower property insurance premiums. The study pointed out that numerous county areas are without fire hydrants and that Chatham Fire has "...sufficient tanker truck/tenders that can carry 3,000+ gallons of water to support the fire suppression

response. Also, the fire engines that the SSFD (Chatham) operate carry more than the average amount of water."

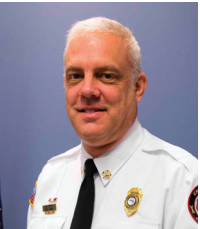
Chatham Emergency Services operates 14 fire stations, a live-fire training facility, fleet management garage, Category Four (4) Hurricane-resistant dispatch center and over 100 emergency vehicles. As a local, subscriber-owned, not for profit agency, the CVI Study found that Chatham operates its fire stations at less than half the cost of local municipalities, passing the savings on to the community. We work to keep our annual rates as low as possible through:

- Sharing station resources across a large county service area;
- Certified and dedicated volunteer firefighters working hand in hand with our paid professional firefighters;
- We use creative ways of generating revenue like renting space on our cellular towers;
- Improved subscription management procedures and software, and
- Frugally purchasing unique equipment while utilizing grants wherever possible.

The CVI study pointed out that fire service managed by a municipality will be much more expensive to operate and create millions of dollars in new taxes/government fees annually. The study reported, "Fire services are one of the two most expensive services provided by local governments.

continued on back page

FIREFIGHTER FOCUS
~ Wayne Noha,
Chief



I hope this finds you healthy and happy. Now that school is back in session, PLEASE slow down while traveling in school zones as well as in neighborhoods as kids are waiting on buses during the twilight hours. Ensure that your children have bright and/or reflective clothing while waiting on the bus. The “fall behind” time change will occur soon, so remember to “CHANGE YOUR CLOCKS, CHANGE YOUR BATTERIES” in your smoke detectors on November 3rd. If you DON’T have a working smoke detector in your home please let us know. To request a smoke detector please go to: www.chathames.org Select The “Outreach” tab Then select “S.A.F.E. Program Request” tab. Fill out the form and one of our professionally trained firefighters will contact you to install your NEEDED smoke detector(s). Stay safe by being alerted early in case of a fire.

Chatham Fire Department is continuing to grow in number of personnel and number of fire apparatus. Since the last newsletter you received, Chatham Fire has taken possession of 2 ladder trucks, one squad and two engines. Chatham Fire also has a new HME fire truck on order. It should be delivered around the time you receive this newsletter. We have also ordered another 3,000 gallon water tender to help in areas that do not have hydrants.

We also continue to equip our brave men and women with the gear and tools needed to efficiently and effectively do their jobs. Chatham Fire now has 87 paid fire personnel and over 115 volunteers who respond to emergencies when called upon. These volunteers are your neighbors and are eager

to respond to help you when an emergency arises. Our community owes all of these individuals, along with other first responders throughout this community, a gratitude of sincere thanks for the many countless hours they give to Chatham County residents and guests.

If you are interested in becoming a volunteer, please go to www.chathames.org and select the “Services” tab and then “Fire Districts/Volunteer” tab. This will link you to a Volunteer Application online. After completion you will be contacted.

As fall arrives please use extreme caution when burning leaves and yard debris. Always call Georgia Forestry for a burn permit 1(877) OK2 – BURN or 1-877-652-2876. As of July 31, 2019, Chatham Fire has responded to over 2400 emergency calls this year. Thank you to all who continue to support your local fire department.

EMS FOCUS



Greetings Chatham subscribers! Chatham EMS has been busy improving your emergency services. Over the last few months Chatham EMS has

added new ambulances to the fleet and is updating and improving our lifesaving equipment. Currently we are completing a demonstration of a specialized transport ventilator that has confirmed improvement for patients in critical condition.

Chatham EMS believes in providing the highest quality medical equipment and training available to our citizens and visitors. The EMS training department continues to grow and thrive. We have completed our first paramedic course and are launching another. A new training partnership allows

for broader opportunities for our students. One of the many benefits is a new student clinical partnership with St. Joseph’s Hospital, Shepherd Living and many others that will allow our students various clinical opportunities to broaden their clinical abilities.

The training department continues to provide our community with “hands-only CPR” classes as well as taking an active role in teaching Chatham County school bus drivers the “Stop the Bleed,” hemorrhage control class. This campaign is done in partnership with the GA Trauma Commission to help save lives.

Recently Chatham EMS has partnered with Memorial Health and Generation One to provide heart attack and stroke education to the aging population in Chatham County. Chatham EMS has also completed another EMT class that has provided lifelong careers for over 20 local citizens. Two more EMT classes began in July with plans to offer EMT education to an additional 40 students. Chatham EMS will also be hosting a “Pre-hospital Trauma Life Support” class in July that is sponsored by the Georgia EMS Association. This class is open to the region and is provided FREE of charge through a grant.

In addition to all of the training being offered we are also well underway with our new medical treatment protocols. These new protocols provide a broader range of treatment modalities for our healthcare providers to use to provide the highest quality of care to our patients. Thanks to our county medical director, Dr. Frank Davis, M.D., the protocols are now county wide and will guide all pre-hospital care providers to unify and standardize patient care across the county. Chatham EMS is working hard to continuously improve your services and there are many more exciting things to come.

attract a diverse workforce. Human Resources wanted our workforce to better reflect the community we serve. We are proud to say our workforce diversity is as follows:

- Women 37%
- Minority 20%

This is a great accomplishment! We are comparable with Emergency Service Department such as Boston Fire with 31% women, Fire Department of New York with 25% women and New Orleans Fire Department’s 27% female representation. Our department allows employees and volunteers the opportunity to cross train for both Fire and EMS. We will continue in our endeavors to provide great benefits, candidates and support all of our community employees and volunteers.

BOARD OF DIRECTORS



Tim Blanco, President



Clayton D. Cheshire, Vice President



Charles Teel, Secretary/Treasurer



Penne Allison



Clinton Crosby



Bob Egan



Tom Harris



Quentin Marlin



Chuck Moore



Karen Owens



Peter Schenk



Brad Trower



YOUR FIRE SUBSCRIPTION INVOICE IS CHANGING!



We are excited to share with you some new enhancements we have made to your invoice. With this upgrade, you will also notice a change to the format of the invoice. While the design has changed, all the same invoice detail you are accustomed to is still provided, **plus** some additional features. Please see information below on how to read your new invoice as well as an overview of the recent enhancements.

~ Nakeisha Jones, Finance Director

Diagram comparing 'Old CES Invoice' and 'New CES Invoice' with callouts for changes.

“Old CES Invoice”

“New CES Invoice”

ONLINE SERVICE OPTIONS

Online Service Options:

1. Pay Invoice Online
2. Complete and Sign Application

GENERAL INVOICE CHANGES

Invoice Updates:

1. Due by dates and late payment amounts are now shown.
2. Fire coverage dates are shown.
3. Remittance stub that can be removed.

HUMAN RESOURCES HIGHLIGHTS

~ Tiffany D. Stewart, Human Resources Director



Chatham Emergency Services (CES) is an organization that provides emergency Fire and EMS services to our community in peoples’ time of need. The Human Resources (HR) Department provides support for all the men and women who serve Chatham County through CES. CES Human Resources Department encompasses human resources,

benefits and payroll. This is a huge job for almost 320 employees and over 100 volunteers. Our job is to find qualified applicants to support the culture of helping neighbors and visitors in our community. CES is always looking for Firefighters (both paid and volunteers), EMTs, Paramedics, Dispatchers, Fire Watch Security Officers, Mechanics and Administrative Staff. We have made it easy for you to apply for all open positions under the career link and volunteer link on our website. Upon receipt of your application, HR will evaluate your current certifications, work history, references, etc., to ensure we employ the best candidate for each position. CES began the online application process in January 2015. Our goal in transitioning from a paper process to an electronic process was to

